

# TK97

IMPROVE PRODUCTIVITY,  
REDUCE CUSTOMER WAITING

cloud  
Queue Management



The **Cloud TK97** is developed for public or private institutions to attend the clients where, somehow, a management service / waiting queues is needed. It is exclusively for indoor uses.

Through a 12" touchscreen the user can see what services are available and take the ticket. **Cloud TK97** Touch has the advantage of being able to include more information on services because it is a touch screen with interactivity.

You also have an software module option for the screen in standby mode (without any user touching the screen) setting for advertising, in video or still image, of the company / institution where the kiosk is installed.

[www.nedogroup.com](http://www.nedogroup.com)

UAN: 021-111-633-675

## Touch Screen KIOSK

- 12 inch TFT-LCD Capacitive Touch Screen 10 point Touch
- RJ45 Wired Network Connectivity
- Active Area 246.0(H)× 184.5(V)
- 1024× 768 Resolution
- Dot Pitch: 0.3075× 0.3075
- Viewing Angle: 60°/70°(CR> 5)
- 300 cd/m<sup>2</sup> Luminance
- Built-in Thermal Printer 80mm
- Built-in Queue Server
- Steel Cabinet, Metal Paint, Antimagnetic, Full Metal streamlined
- Industrial control is axial flow fan, No Noise, circulation cooling
- On-screen adjustments of Brightness, Contrast Ratio, Auto-adjust, Phase, Clock, H/V Location, Input (line)
- voltage: 100-240 VAC, 50-60 Hz
- Output voltage/current: 12 volts at 4 amps max



## Ticket Calling Unit (Windows Based)

- WI-Fi & Wired connectivity
- Wireless hassle-free working
- Windows based application for ticket calling
- Shows the present status & Remaining queue numbers
- User can select Next, Repeat, Recall, Random, transfer for calling



## Counter Display

- Wired Wall or ceiling mounted counter display
- 0.3, 75, 34.2 x 11.4 x 3.9cm, 4character, pixel64 x 16point



## Waiting Area Display

- Converts the LCD/LED TV in your waiting area into
- multimedia display with complete status and
- progress of Tickets along with streaming videos & Slide shows



## Evaluation Pad

- Customer can rate the service level



## Report Management System

- The Software allows essential statistics to perform analysis and efficiency.
- User performance Report
- Counter Performance Report
- Graphical Dashboard



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